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Attorney Docket No.: 00CON114P-CIP2
Serial No.: 09/393,616

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| Applicant(s): Olafsson, et al. | Group Art Unit: 2643 |
| Application Serial No.: 09/393,616 | Examiner: Eng, G. |
| Filed: September 10, 1999 | |
| Title: Modem On Hold | RECEIVED MAY 15 2002 |

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SML
5/21/02

Technology Center 2600

RESPONSE TO OFFICE ACTION

Assistant Commissioner for Patents
Washington, D.C. 20231

Dear Sir:

This is a response to the Office Action, dated April 11, 2002, in the above-referenced patent application. Please enter and consider the following remarks.